



TelForce Group is looking for a **Convergent Billing Program Manager** in **Central America**.

Our client is offering mobile voice and data services on its 2G/3G mobile and fixed networks upgrading to 4G. Currently, our client is using two separate billing systems, one for Prepaid (Alcatel Lucent Surepay) and one for Postpaid (Comarch). Both are integrate to the mobile core and to the fixed telephony switches. As the Prepaid Billing platform is out of support and instable, our client has started the selection process for a Converged Billing solution for both prepaid and postpaid, for both mobile and fixed.

Our client recently conducted a study by a consultant that recommended to work out the scenario in which Comarch would deploy their converged billing solution. Negotiations are in the process and a formal quote has been received.

Our client understands that the implementation of a converged billing solution is on the critical path towards the decommissioning of the instable legacy prepaid billing system. They realize an experienced and skilled Converged Billing Program manager is needed to lead the program and ensure it will be executed within time, budget and scope defined.

The Converged Billing Program Manager will need significant experience in Program Management of IT projects in telecom environments. He/she should understand the role and architecture of BSS and OSS systems. He/she will be reporting to Senior Management on project progress and issues, and will be using standard Project Management methods.

Convergent Billing Program Manager Description:

- Initiate project by defining scope, planning, structure, governance and resources
- Document risks and how to mitigate the risks; present project initiation and risks
- Synchronize fully with vendors involved
- Provide advice on the management of the project
- Manage day-to-day project execution, schedules, workloads and change reports
- Perform communication management and phase reviews
- Share regular progress reports
- Manage financials of the projects and risks of the projects
- Ensure the quality standards are met
- Track deliverable completion
- Make sure all closure criteria are met – verify acceptance of final project deliverables
- Conduct post project assessment and lessons learned
- Manage proper hand-over to operational teams



Convergent Billing Program Manager Requirements:

- Experience in Program Management of IT projects in telecom environments
- Project Management experience
- Understand the role and architecture of BSS and OSS systems
- Ability to execute programs within time, budget and scope

Candidates must be at least 18 years old and be able to pass a Background, Drug and DMV screening to be considered for all job openings. Candidates must have a valid driver's licenses and be insured and the ability to travel up to multiple weeks at a time. Please send all resumes with certifications and driver licenses to taylor@telforcegroup.com. In subject line, please note the position you are applying for, a current resume in Word format is required to be considered with 2 references name, telephone and email. All candidates will receive a call back based on your skills set that matches the job opening. We reserve the right at all times to disclose any information as we deem necessary to satisfy any applicable law, regulation, legal process or governmental request, or to edit, refuse to post or to remove any information or materials, in whole or in part, in our sole discretion. All resumes submitted to TelForce will become the property of TelForce and shall have the right to display to a third party or in our data base for consumption. Call Taylor at 615.915.3119.